

Lifeline Program:

Siren Telephone Company is a telecommunications provider who provides basic and enhanced services within its service territory, including services supported by Federal Universal Service funds and eligible for Federal Lifeline assistance.

Customers of basic residential service have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers.

Toll Blocking is available at no charge for low-income customers that qualify.

Emergency 911 Services are provided, and a surcharge is assessed at governmental rates.

YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS.

The Universal Service Fund Lifeline Program benefit is available to recipients of:

- Medicaid (Medical Assistance) o SSI (Supplemental Security Income)
- Veteran's Pension Benefits e SNAP (Supplemental Nutrition Assistance Program)
- Income is below 135% of the Federal Poverty Level ● Tribal Lands

The USF Lifeline Program offers a \$10.02 discount for voice telephone service and a \$11.34 discount for qualified broadband service. The Lifeline program has been streamlined, and eligible customers are limited to one wireline or wireless phone or Broadband Internet Access Service (BIAS) per qualified household. On December 1, 2021, the FCC will have phased out the phone Lifeline program.

FOR MORE INFORMATION, PLEASE CONTACT our office at 715-349-2224.

OR APPLY ON-LINE BY VISITING

<https://nationalverifier.servicenowservices.com/lifeline>