

SIREN TELEPHONE RESIDENTIAL SERVICE APPLICATION

PO BOX 426, SIREN, WI 54872

Telephone: 715-349-2224 Fax: 715-349-2576

Email: sirentel@sirentel.net Website: www.sirentel.com

Phone#: _____

LF: _____

CP: _____

Ped: _____

DATE SERVICE DESIRED _____

Name of Applicant: _____ **Date of Birth:** _____

Driver's License# _____ State: _____ SS# _____

Name of Employer: _____ Phone# _____ Position: _____

Co-Applicant: _____ **Date of Birth:** _____

Driver's License# _____ State: _____ SS# _____

Name of Employer: _____ Phone# _____ Position: _____

Account and Credit Information

Street Address: _____ City _____ Zip _____

Billing Address: _____ City _____ State _____ Zip _____

Do you own? _____ Rent? _____ Name of Landlord: _____

Landlord's Telephone # _____

Names of all other adults living in household: _____

Previous address: _____

Contact Telephone Number# _____ **Current Cell Phone Number#** _____

Lifeline/Linkup qualified? _____ Yes _____ No

Directory Listing

___ Print listing for directory	No charge
___ Additional listing	\$2.00/month
___ Unlisted (Not printed but available through directory assistance)	\$1.00/month
___ Unpublished (Not printed or available through directory assistance)	\$2.00/month

Local Telephone Service

Installation is \$67.00 per line plus 1st month local service \$34.00 in advance (Total \$101.00)

Basic Residential service in 349 calling area is approximately \$34.00/month

Extended Community Calling (ECC) is billed at \$.05/minute

___ Select additional services	___ Caller I.D. Number	\$2.50
___ Call Waiting \$1.25	___ Caller I.D. Name & Number	\$4.75
___ Call Forwarding \$1.25	___ Caller I.D. Number/Call Waiting	\$3.50
___ Busy Call Forwarding \$1.25	___ Caller I.D. Name & Number/Call Waiting	\$5.75
___ 3 Way Calling \$1.25	___ Selective Call Acceptance	\$1.50
___ Teen Service \$3.00	___ Selective Call Rejection	\$1.50
___ Automatic Payment No charge	___ Voice Mail/Basic	\$2.50
	___ Voice Mail/Enhanced	\$3.50
	___ Additional Lines (Same cost as first)	

Calling Exceptions

___ No long distance	___ Third party call block
___ ECC calling only	___ Collect call block
___ 900 block	___ Pic Freeze

Long Distance

Interlata Long Distance Carrier

___ Siren Communications
___ AT&T
___ MCI
___ US Sprint
___ Other

Intralata Long Distance Carrier

___ Siren Communications
___ AT&T
___ MCI
___ US Sprint
___ Other

Notification upon application for service:

The Public service Commission of Wisconsin's Administration code Chapter 165.052(5), states:

"A utility shall not disconnect any RESIDENTIAL service without notifying the County Department of Health and Social Services at least 5 calendar days prior to the scheduled disconnection IF THE CUSTOMER OR A RESPONSIBLE PERSON HAS MADE A WRITTEN REQUEST FOR THIS PROCEDURE TO THE UTILITY." We are required to inform you of this right.

In making this application the undersigned agrees to the rules and regulations of Siren Telephone Company, Inc. Set forth in the Telecom tariff, and to any general changes in rules, or rates for the service furnished under this application. This application becomes a contract when accepted in writing by Siren Telephone Company, Inc. If applicant/s credit rating is found to be not satisfactory a cash deposit will be required.

I certify that all the information provided is correct to the best of my knowledge and that any false statement provided is grounds for Siren Telephone to discontinue telephone service.

Signature Applicant _____ Date _____

Signature Co-Applicant _____ Date _____

Important Message About Your Customer Proprietary Network Information (CPNI)

The protection of your account information has always been very important to us, so has the opportunity to provide you with excellent customer service.

In order to continue providing you with this level of service, we ask that you read the following information carefully, as the Federal communication Commission (FCC) is imposing new rules on all telecommunications providers.

These rules will require that we obtain verification from you before we can provide you any information on your billing account. The following new rules will take affect this fall:

- Customers requesting information in person will be required to provide a photo ID
- Customers requesting information over the phone will be required to provide us with the account password (see below for establishing a password for your account). If a password is forgotten the customer will have established a "verification question" and "answer" that will allow us to provide or reset the forgotten password.

Customers not able to provide the required verifications above, will only be allowed to receive their account information through the mail. The information may only be sent to the address on the customer account.

Also at this time we are encouraging our customers to make any name changes to their account access easier for those who need to inquire about the account. For example, adding the other spouse's name if the account is listed in only one spouse's name. For this process our company will waive the one time charge that is normally charged for name changes.

Please complete the information below and submit with your payment!
Thank you!

(cut on the dotted line and return the portion below)

.....
Account Name (as it appears on the bill): _____

Additional name (s) to add to the Account: _____

Relationship to Account Holder: _____

Account Number: _____
(Appears in upper right hand corner of your bill. Example: 080- 0001234-0001)

**Select a Password: _____ (12 Character Maximum)
(NOTE: if you are a business account please provide this information to the person (s) within your company that require access to your account information)

**Check only ONE verification question and provide the answer:

___ In what state/province was your mother born? Answer: _____

___ In what state/province was your father born? Answer: _____

___ What is your mother's zodiac sign? Answer: _____

___ What is your favorite holiday? Answer: _____

___ What is your favorite pet's name? Answer: _____

Customers Signature: _____